



MY CONTACT



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SUMMARY

I am a IT Support Specialist in software, network and IT management. I have experience the development, implementation, improve accessibility and resolve hardware, software, network dan server issues. This experience has helped me develop a range of relevant skills, including an in-depth knowledge of Linux and Windows server architecture, manajement infrastrucur network client-server and develop software. Being an effective systems engineer requires a mastery of such skills, and I am dedicated to applying them to the next position I hold.

MOHAMAD RIZKI FAJAR

IT Support Specialist

WORK EXPERIENCE

PT Maleo Rachma Indo Abadi, Bogor | 2021 - Until Now

IT Supervisor

- > Management and coordination of IT operations at the head office and branches (Site Project).
- > Research and implement systems for users according to needs.
- > Make job desk and key index performance (KPI) team IT.
- > Management vendor for the procurement of IT to the company's operational needs.
- > Report weekly and monthly activity, manage asset IT, Budgeting and Operating expenses (OPEX).
- > Internal trainer for employee regarding Technology and Information.

IT Staff

- > Configure, maintenance, preventif and troubleshoot network and support device head office and branch (Site Project).
- > Maintenance Website and Mail server.
- > Deplovement application ERP company, currently application Inventory App for SCM and HRIS App for HRD.
- > Design media comunication internal or external company for media sosial, website and promotion.

PT Altros Teknologi, Jakarta | 2020 - 2021 (4 Months)

Security Engineer

- > Upgrade firmware Checkpoint appliance at PT GMF AeroAsia, Jakarta.
- > Preventif maintenance security device at PT GMF AeroAsia, Jakarta.
- > Upgrade firmware Palo Alto appliance at PT Serasi Autoraya, Jakarta.
- > Upgrade firmware Sangfor Firewall at Berita Satu, Jakarta.
- > Migration rules firewall Palo Alto appliance at PT Serasi Autoraya, Jakarta.
- > Preventif maintenance network and security device at PT Serasi Autoraya, Jakarta.
- > Replacement hardware and reconfigure switch (Upgrade) Cisco distribution and core at PT Komatsu Indonesia, Jakarta.

EDUCATION

Indraprasta PGRI University, Jakarta
Bachelor of Informatic Engineer
2013 - 2017

26 Vocational High School, Jakarta
Computer and Network Engineer
2008 - 2012

CERTIFICATES

Pelatihan Digital Forensic DTS Kominfo
[PROA/2022/2359/152235965101-309](#)
No expair date

Pelatihan Data Engineer DTS Kominfo
[PROA/2022/1635/152163528100-474](#)
No expair date

Memulai Pemrograman Dengan Python
[Credential ID: 98XW6KNO9XM3](#)
Mei 2020 - Mei 2023

Cisco Certified Network Associate
[Credential ID: CSC013663847](#)
Des 2020 - Des 2023

Hotel Kartika Chandra, Jakarta | 2018 - 2020 (2 Years)

Staff Programming

- > Install remote access VPN, failover internet and firewall on Mikrotik.
- > Install and maintenance controller and access point unifi ubiquiti.
- > Maintenance software as Maxial Premium (ERP System), payroll and SQL Server.
- > Preventive maintenance hosting for website and mail server.
- > Deployment application ticketing system for maintenance software and hardware.
- > Maintenance Active Directory client-server for authentication software hotel management system (Maxial Premium).
- > Preventive maintenance hardware as Printer dot matrix, printer POS, Printer ink, finger print, CCTV and projector.

PT Sab'a System Solution, Jakarta | 2015 - 2018 (3 Years)

IT Support

- > Managed service PT Indosat Ooredoo as internal audit network in resource management department division capacity management handle validation network, purpose resource network and planning upgrade resource.
- > Engineer PT Indosat Ooredoo as troubleshooting team handle existing network corporation, Voice E1, SIP Trunk, Switch L3 distribution, modem back to back, microwave point to point and router Cisco.

PT Transistel Nusantara, Jakarta | 2012 - 2015 (3 Years)

IT Support

- > Managed service PT Indosat as Assitent Project Manager in Service Delivery department division Platium Global Partner handle customer AT&T, SingTel and Reach Network include planning, configuration and installation infrastructure network.
- > Engineer PT Indosat as provisioning team handle new activation network corporation, such as Voice E1, SIP Trunk, modem B to B, microwave point to point and router Cisco.

SKILLS & LANGUAGES

Network	Switching	<div><div style="width: 75%;">75%</div></div>	Prog.Web	Wordpress	<div><div style="width: 75%;">75%</div></div>
	Routing	<div><div style="width: 75%;">75%</div></div>		Laravel	<div><div style="width: 75%;">75%</div></div>
	Firewall	<div><div style="width: 70%;">70%</div></div>		Bootstrap	<div><div style="width: 75%;">75%</div></div>

